



Conditions applicable to MATCHi vouchers and info about your right to withdraw

All vouchers issued by MATCHi have an expiry date 12 months after the purchase date. When the expiry date has passed, the voucher can no longer be used and any outstanding balance is forfeited. A voucher can be used when making purchases within MATCHi, offering a wide range of choices in the country where the currency of the voucher is applicable (for example a voucher issued in SEK may only be used for purchases in Sweden). The voucher cannot be used to purchase another voucher. As your voucher is redeemable for purchases at different companies or associations, there is no VAT added to the voucher which is classified as a multifunctional voucher for tax purposes. Currently there are two types of vouchers sold by MATCHi and you can read more about them below:

Wellness Card (*Sw. Friskvårdskort/Racketsportkort*) - This voucher is personal and shall be used for paying for sport activities and court bookings only. Please note that your employer might require that you submit receipt of purchases made with this card to process your wellness allowance.

Gift Card – This can be used by you or given by you to someone else for their personal use. It can be used to pay for anything available on our platform, within the general restrictions outlined above.

If you purchase a voucher issued by a venue using MATCHi, please note that the club determines their own terms and that the above only applies to MATCHi's own vouchers. We reserve the right to make changes to these voucher terms at any time and all terms and conditions are applicable to the extent permitted by law. Any dispute in relation to these terms shall be resolved in accordance with our [Term of Use](#).

2. Your right to withdrawal

You have the right to withdraw from certain online purchases and this right applies to the purchase of vouchers, such as gift cards or wellness cards issued by MATCHi.

If you regret your purchase of a voucher issued by MATCHi you must contact us at support@matchi.com within 14 days of your purchase. You do not have to give a reason for your decision but must make clear to us what you have purchased and that you want to withdraw. If you wish, you may use the Swedish Consumer Agency's standard form found [here](#) to exercise your right or fill in our form below and send it to us.

If you have used the voucher before exercising your right, we never repay an amount larger than the outstanding balance. Repayment will be done within 14 days using the same payment method as the original purchase, unless otherwise agreed. Many other purchases in MATCHi are excluded from this right and you can read more about this in our terms of use.

Withdrawal form

To: MATCHi AB

Address: Gullbergs Strandgata 15, 411 04 Göteborg, Sverige

Email: support@matchi.com

My name is:

My email is:.....

*I hereby inform you that I wish to exercise my right to withdrawal from the purchase of a voucher issued by MATCHi with number**

.....

*) you'll find the number noted on your digital voucher .

.....

Signature**

**) Please sign the form if you send it to us using traditional post.